

Kisimul

Hawthorn House Statement of Purpose



Hawthorn House

Statement of Purpose

2808010

May 2026

Quality and Purpose of Care

1. A statement of the range of needs of the young people for whom it is intended that the young person's home is to provide care and accommodation.

Hawthorn House offers an integrated residential provision to young people aged between 8 and 19 years with moderate to severe learning difficulties, autism and associated complex needs, on a 38 to 52 week per year basis. Residential provision can be offered for up to 6 young people. The Meaningful Life Model joins Kisimul colleagues with the individuals we support and key individuals in their life to agree and describe what a meaningful life could look like for them. Provision is then collectively designed to ensure progression towards a meaningful and fulfilling future. Co-producing a shared vision of a meaningful life provides a clear destination to work towards. This is in contrast to different professionals working on separate goals. A focus on shared goals across all contexts of the person's life encourages maintenance and generalisation of skills. Regular holistic person-centred assessments and reviews will sit at the heart of The Meaningful Life Model. Core to The Meaningful Life Model is that the individuals we support have a therapeutic lived experience. This means interactions and the environment are therapeutic in nature. A key part of our new model is supporting individuals through the use of relational approaches to experience emotional regulation through attuned interactions with the adults supporting them.

2. Details of the young person's homes ethos, the outcomes that the young person's home seeks to achieve and its approach to achieving them.

Our general aims are:

- Every young person will be able to develop in an environment which is conducive to learning both in the academic and life skill sense. This environment should be safe, caring, enjoyable and one in which the young person can grow towards independence and reach their full potential. We aspire to help young people to increase their emotional competence so that they can learn to overcome any difficulties that may be related to their autism and how they relate to the social world. This will help them to increase their abilities in relationship building and accessing services in the community as well as helping them to achieve academically.
- Our primary aim is to improve the social and educational outcomes of the young people that we look after. We look after young people whose previous life experience, of severe learning difficulties and associated complex needs has meant that they have not coped in school and/or at home.
- To provide an environment where the young people's voice and views are listened to and respected, to achieve this the home will provide each young person a keyworker and access to an advocate alongside the dedicated staffing team within Hawthorn House. The Home will engage and seek the support and views of families and key professionals to ensure the most appropriate plans are in place.
- To operate in an environment where the views of the young people we look after and educate are central to the care planning process. Views of the young people will be ascertained in a number of different ways and will be formally recorded within the person-centred care planning process. We also need to work very closely and consult with families, significant others and

multi-agency professionals to ensure that the most appropriate plans are in place. We always aim for the voice of the young person to be central to all that we do.

- We aim to ensure that the residential provision works very closely with the educational provision to ensure that these appropriate plans are delivered together to effectively increase outcomes



3. A description of the accommodation offered by the young person's home:

Hawthorn House has six bedrooms with en-suite facilities, this home benefits from its own snug area with an attached sensory room. The benefit of this provision allows young people to have space and time away from the communal living area.

The home benefits from the adjacent and multiple swings are available, which can be accessed from the homes garden

All young people will be offered a bedroom in the home that is suitable to meet their needs and personalised accordingly taking into account the voice of the young person. Some young people may refuse / prefer not to have curtains and/or blinds; therefore, if required frosted windows to help ensure their dignity is maintained at all times.

Hawthorn House has a Fire Risk Assessment which is reviewed annually and whenever significant changes arise which might materially impact the assessment e.g. when alterations are made to the building or when the nature or number of people occupying the building change. A regular programme of fire drills is undertaken and recorded. All staff receive regular training in Fire Precautions and Fire procedures. Young people are informed of the fire procedure and receive appropriate education on fire precautions, both as part of their life skills programme.

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4. A description of the location of the home.

The home is located in the quiet village of Swinderby in Lincolnshire within a four-acre site close to a bus route, in addition there is a train station a mile away from the village. The main site in Swinderby is a beautiful open environment with outstanding views of the Lincolnshire countryside.

The main site is only 10 miles from Lincoln centre and all the amenities that this provides including excellent transport links, leisure centres, cinema, places to eat and shopping.

5. The arrangements for supporting the cultural, linguistic and religious needs of young people.

A key part of the assessment procedure is the determination of each young person's religious, ethnic, cultural and/or dietary background and requirements. This is carried out in consultation with parents so that important family traditions can be supported and maintained. The school provision is non-denominational in line with the responsibilities placed upon it as a Department for Education approved independent special school. Hawthorn House accepts young people from a range of religious and cultural traditions and has established contacts with a variety of religious and cultural organisations which are called upon, as required, to provide advice and involvement with individual young people. Practice conforms to the Policy Guidance on Equal Opportunities. Hawthorn House celebrates the diversity of cultures and religious traditions represented in its own community and elsewhere. The background and knowledge of all members of the Hawthorn community help to enrich the experience and provide additional learning opportunities for young people and staff alike. We recognise that our young people have a variety of ways in which they communicate and this includes specialist styles of communication which are helpful for young people with autism. We use tools such as social stories, visual resources, rebus symbols and visual timetables and iPads to help young people communicate and to ease disruption around transitions.

6. Details of who to contact if a person has a complaint about the home and how that person can access the home's complaints policy.

Young people, relatives and referring agencies are encouraged to discuss any areas of concern at the earliest opportunity with a member of staff, who will do their best to resolve the matter or seek the assistance of a senior colleague if they are unable to help. If efforts at this level prove unsuccessful, or if the person making the complaint feels unable or unwilling to make an informal approach, reference can be made direct to the Registered Manager, Jason Simpson who is responsible for the local operation of the Complaints procedure. If he is unable to resolve the matter, or in the event of a serious complaint concerning the Jason Simpson Registered Manager, the matter may be referred to the Responsible Individual at Kisimul Group (telephone number 01522 453790).

If the complaint cannot be resolved by discussion within the company's procedures, or if the complainant does not wish to pursue this route, they have recourse to the complaint's procedure operated by the referring authority (details of which they should have received from the officer responsible for the referral), or to the Lincolnshire County Council's Children's Customer Service Centre on 01522782111 or to the Local Authority Designated Officer on 01522 554674.

Complaints about registered services, such as Hawthorn House, can also be made to OFSTED, OFSTED National Business Unit, Royal, Piccadilly Gate, Store Street, Manchester, M1 2WD or by telephone on 0300 123 1231.

All formal (written) complaints are carefully recorded and outcomes are reviewed.

7. Kisimul child protection policy and behaviour management policy are available to staff, interested parties and members of the public on our website. The website address is www.kisimul.co.uk. Additionally, the Manager retains a paper copy in the home.

It is the policy of Kisimul Group to ensure that a safe and caring environment is provided at all times for the young people entrusted to its care, and to protect them from significant harm (Part 2 section 10 of the Children's Act 2004). The group is committed to ensuring that all young people attending services are kept safe and that concerns about a young person are followed up in the right way and to ensure that everyone including parents/carers, staff, volunteers and young people know what should happen and what is expected of them.

Our policy applies to all staff and volunteers working in the groups units.

There are five main elements to our policy:

- Ensuring we practise safer recruitment in checking the suitability of our staff and volunteers.
- Raising awareness of Safeguarding Children issues.
- Developing and implementing procedures for identifying and reporting cases, or suspected cases, of abuse.
- Supporting our vulnerable young people who may have been subjected to abuse in accordance with their Individual Care Plan.
- Establishing a safe environment in which young people can learn and develop.

No form of bullying nor intimidation is tolerated anywhere within Hawthorn House, irrespective of who the victim or perpetrator may be. The overall philosophy on these issues is set out in the company's comprehensive behaviour policy. This covers all forms of bullying and intimidation in all circumstances and applies equally to young people, staff and visitors. It is based on the philosophy that everyone is valued as an individual. The basic respect inherent in this value statement is the foundation for our expectations of each other.

Hawthorn House follows the Child protection and adults at risk procedure (OPED 05 Child Protection and Adults at Risk Safeguarding Policy) in line with The Local Safeguarding Board. The local procedure is framed in the context of the Company's overall policy and procedure. Full training in the appropriate procedures is provided as part of the induction process for each new member of staff and reinforced in periodic refresher training and through supervision.

It is the philosophy of the group that the overriding principle to be followed is the young person's welfare is paramount, and this takes precedence over doubt. This means that all allegations made by children, young people or adults will be taken seriously and investigated fully. This helps the organisation to protect those that use our services and also the staff and volunteers that work with us. However, Hawthorn House does recognise that when an allegation is made this is a very difficult situation and it will endeavour to ensure that staff are fully supported throughout the process. (OPED 59 Managing Allegations Policy)

The home operates to a missing person policy agreed with the local police. A full record is made of the circumstances. Parents and referring agencies will be kept fully informed and consulted as necessary. We use the Lincolnshire Police protocol in situations where young people may have gone missing from the home.

Views, wishes and feelings

A description of the young person's home's policy and approach to consulting young people about the quality of their care.

Consultation takes place most effectively by tailoring questions at a level appropriate to the individuals' understanding. In this way young people are able to comment on the operation of the service and their likes and dislikes. A 'residents view' format enables them to answer basic questions with the help of rebus signs.

Young people are able to consult with senior staff or the Manager at any time if they have an issue to discuss. Each young person is allocated a keyworker and co-key worker with whom they can communicate using a variety of skills and tools. The keyworker will relay any issues to the appropriate person themselves or on behalf of the young person they are advocating for.

At the point of a formal review young people are consulted about the service that is provided to them, this is done through consultation using a young person's views, this is a standardised

format that is adapted to the young people's level of understanding. The form is designed through 'Communicate in print' and is presented in a symbolised format. The keyworker or senior member of the team will also use visual symbols as a visual prompt for the young person.

Formal reviews may include Education and Healthcare Plan (EHC, Children and Families Act 2014) or a Looked After Children Review (Children's Act 2004.) We also have Child in Need meetings and transitions meetings. We are clear that in all recording and planning with young people their voice is central to the planning. The home is supported by the advocacy service; Voiceability who will visit the home on a regular basis to engage with all the young people within the homes. As and when appropriate young people are supported to attend their reviews and supported by the team to express their own wishes and feelings in respect of the placement and the plans going forward.

There are some young people that are referred to the service that are not Section 20 or a looked after child. Where this occurs, we ensure that the young person has an annual EHC review and a 6 monthly internal review which key people are invited to especially where the young person does not have a social worker or child in need reviews. If there are any concerns in relation to the young person that could be deemed a safeguarding referral the service would follow the safeguarding policy and refer any concerns to the young person's Local Authority and/or LADO as required.



8. A description of the young person's home's policy and approach to in relation to:
 (a) anti-discriminatory practice in respect of young people and their families: and
 (b) young person's rights

Irrespective of background or religion, Hawthorn House will strive to meet individual needs. The rights of all young people are respected and promoted as a basic principle of Hawthorn House and the company, which states that every young person is valued for themselves as an individual, irrespective of any aspect of their background, or any other personal or cultural characteristic. This idea of positive regard for others, in an atmosphere of high, but realistic expectations, is promoted throughout the community as a desirable value and discussions concerning any breach of this standard are taken very seriously by all.

Hawthorn House actively promotes equality and diversity in all that it does, it is the underpinning view that each young person placed here will be treated with dignity and respect; they will have access to a broad and balanced curriculum, with support from an experienced staff team. Young people will be given opportunities to access the wider community and to be assisted to learn and progress in an environment that nurtures and encourages participation. Hawthorn House subscribes to and actively encourages the implementation of the Equality Act 2010, Human Rights Act 2000, the Disability Discrimination Act 1995 and Mental Capacity Act 2005. All young people with learning disabilities have the same intrinsic values as anyone else and they therefore share the same rights and responsibilities.

Hawthorn House:

Celebrates the richness and diversity of childhood, including the different strengths deriving from ability, age, culture, ethnicity and gender;

Actively promotes young peoples' welfare and development, protecting them from physical and emotional harm, deprivation or disadvantage;

Implements policies, procedures and practice which support cultural and physical diversity.

Involving young people in decision-making is an essential part of our work. It is important that young people are given choices and that their wishes and views are actively sought and acted upon.

The young people are always encouraged to express their wishes and views individually and are given the right support, by both their immediate support staff and where necessary an independent advocate.

The Regulation 44 and 45 processes also give the young people opportunity to engage in consultation. In particular, the independent Regulation 44 process ensures that the views of young people are sought during the unannounced visit. Young people have a contact number for the independent inspector so that independent consultation can happen when and if a young person requires it.

All young people are encouraged to be involved and contribute to their statutory reviews, which are held every 6 months for those under the age of 18 and annually for those over 18. This is an essential review meeting that empowers young people to feedback about their experiences, achievements and progress and expresses their wishes, views and feelings and have these recorded. Individual rights are very important to us, and we ensure that our approach to supporting our young people is balanced between individual rights, risks and needs. There may be some occasions where the wishes, views and rights of the young person in relation to decision-making may conflict with what is in their best interests. On these rare occasions we will work closely with the young person involved and key stakeholders, such as parents, carers, social workers and independent advocacy services, to ensure that all decision making is transparent, documented and that the young person understands the reasons behind any decisions made as far as this is possible for them; and that all such decisions are made collaboratively, through full multi-party discussion, keeping the young person at the centre of this process

Education

9. Details of provision to support young people with special educational needs.

All young people admitted to Hawthorn House undertake an individual programme of full-time education tailored to their specific needs at Kisimul school which is located next to the home. A thorough pre-assessment process is undertaken so that there are sufficient information and knowledge of student profile and associated challenges prior to starting in the school. Staff are trained to recognise the types of challenges that young people in this client group face in achieving their full educational potential. This is supported by continuing professional development from within the scope of the education leadership and therapy teams and using external advice and agency. The school has a number of modern and well-equipped classrooms with typically no more than five young people placed to a class. These are arranged by learning dynamics and compatibility, and there is no ability streaming given that learning is personalised for each young person. Classes are staffed on a very high ratio basis in reflection of the complex needs of the young person, and education provision is outlined within the young person's Education Health and Care Plan or on assessment prior to admission.

There are extensive educational resources, including a library, Food Technology, theatre, occupation therapy suite and music rooms. There is an interactive learning classroom environment, including immersive technology which sits within the curriculum offer. The school has interactive white boards in all classrooms; each classroom also has electronic tablets and augmentative communication tools in place to meet the needs of the young person.

Within the school provision there is animal husbandry, this is situated at Acacia Hall upper school and is also used extensively as part of the Key Stage 5 curriculum as well as providing

the opportunity for other pupils to access as needed. Individual or group sessions can have a sensory or vocational focus, and group participation encourages co-operation and development of social interaction and engagement. This is also underpinned by formal accreditation in animal care and associated vocational skills.



Enjoyment and achievement

10. The arrangements for enabling young people to take part in and benefit from a variety of activities that meet their needs and develop and reflect their creative, intellectual, physical and social interests and skills.

Hawthorn House aim is to engage with each young person seeking their views and wishes in what activities they wish to undertake and where realistic and achievable enable these to take place.

Engagement and integrations in the community is an enriching opportunity for each young person and Hawthorn House supports and engages with the local parish council and charities, one to experience such as village fair and also giving something back to the community.

Hawthorn House benefits for the opportunity to use the onsite swimming pool and gym, engage with other provisions to attend celebrations such as parties and discos.

There is a range of external activities available to the young people, and the home benefits been local to some historic sites, parks, countryside alongside been close to Lincoln and Newark which has a range of activities such as cinema and bowling.

All such activities / day trips are in line with their individual needs and organised under the supervision of appropriately qualified staff and comply with relevant company policies.

Health

11. Details of any health care or therapy provided, including:
- (a) Details of the qualifications and professional supervision of the staff involved in providing any healthcare or therapy; and,
 - (b) Information about how the effectiveness of any healthcare or therapy provided is measured, the evidence demonstrating its effectiveness and details of how the information or the evidence can be accessed

The service operates a comprehensive approach to care in line with the principles outlined in this document and the prospectus. Any specific requirements identified for particular therapeutic interventions within the agreed placement plan will be provided, either directly, where the appropriate expertise exists in-house, or by arrangement with either the young person's existing therapist, or by referral to an accredited therapist. An additional charge may be payable for this service.

The Swinderby site has a large Therapy team to support This team includes Psychology and Therapies and forms an integral part of our multidisciplinary team. The team works very closely together to advise, guide and support staff in meeting the very complex needs of our young people by developing and implementing individualised support and skill development plans.

The Therapeutic services team at Hawthorn House consists of:

- The Head of Therapeutic services
- 1 Educational Psychologist
- 1 Lead Assistant Educational Psychologist
- 3 Assistant Educational Psychologists
- 1 Lead Assistant Educational Psychologist
- 3 Occupational Therapists
- 1 Lead Assistant Occupational Therapist
- 1 Lead Speech and Language Assistant
- 3 Speech and Language Therapists
- 2 Music Therapists
- 4 Service Development Practitioners
- 1 One Plan Case Manager

Therapeutic Services Qualifications:

Name and job role	Qualifications	Line managed by:
Angela Wood – Head of Therapeutic Services	Psychology BSc (Hons) 1st	Director of Quality and Compliance
Psychology		
Lincolnshire Psychology Services Senior Educational Psychologist	Doctor of Applied Educational Psychology	Head of Therapeutic Services
Gemma Armstrong – Lead Assistant Psychologist	Psychology and Criminology BSc (Hons) 2:2	Head of Therapeutic Services
Niall Ogilvie – Assistant Psychologist	Psychology BSc (Hons) 2:1	Head of Therapeutic Services
Ashufta Shah- Assistant psychologist	Psychology and Sociology 2:1 (BSc) Applied Child Psychology Commendation (MSc)	Head of Therapeutic Services
Cassy Midgley Assistant Psychologist	Psychology and Sociology 2:1 (BSc) Applied Child Psychology Commendation (MSc)	Head of Therapeutic Services
Speech and Language Therapy		
Dawn Robertson - Speech and Language Therapy Assistant	BA (hons) Primary Education	Head of Therapeutic Services
Jacqueline Rowntree – Lead Speech and Language Therapy Assistant	BSL 1 Supporting Special Needs – Level 2	Head of Therapeutic Services
Abi Bublik - Speech and Language Therapist	BSc Hons in Human Communication and licensed Makaton Tutor	Head of Therapeutic Services
Hannah Palfreyman – Speech and Language Therapist	BSc (Hons) Speech and Language Therapist	Head of Therapeutic Services
Katie Bradish - Speech and Language Therapist	BSc (Hons) Speech and Language Therapist	Head of Therapeutic Services
Occupational Therapy		
Hayley Clay-Smith Senior Occupational Therapist	BSc (Hons) Occupational Therapy	Head of Therapeutic Services
Gemma Dineen Occupational Therapist	BSc (Hons) Occupational Therapy	Head of Therapeutic Services
Victoria Martin Senior Occupational Therapist	BSc (Hons) Occupational Therapy	Head of Therapeutic Services

Bibiana Kayd- Lead Assistant Occupational Therapist	BSc (Honours) Psychology and Med Autism (Adults)	Head of Therapeutic Services
Music		
Andrei Celik – Music Therapist	Postgraduate qualification in Music Therapy BA Hons Music	Head of Therapeutic Services
Steve Walton – Music Therapist	Grade 8 Guitar Postgraduate Qualification in Music Therapy	Head of Therapeutic Services
Service Development Practitioners		
Gareth Hall – Senior Service Development Practitioner	BA (Hons) Primary Education and Mathematics	Head of Therapeutic Services
Antony Delahunt - Service Development Practitioner	BA (Hons) Criminology, Lvl 3 Education and Training	Head of Therapeutic Services
Nicola Pelling - Service Development Practitioner		Head of Therapeutic Services
Sarah Baishaw - Service Development Practitioner		Head of Therapeutic Services
Keith Campbell - Service Development Practitioner		Head of Therapeutic Services
One Plan		
Hannah Watson – One Plan Case Manager	Psychology BSc (Hons) 2:1	Head of Therapeutic Services

We have a detailed and structured approach to the ongoing professional and personal development of our staff at Hawthorn House. The fundamental needs of the organisation are met through the delivery of an annual training plan which incorporates initial and refresher training. Further development opportunities are assessed on an individual basis against a competency-based framework. This results in an individual development plan which works to agreed aims and objectives. All support staff are required an in-house induction followed by being enrolled onto the level 3 Health and Social Care. We aim to provide a range of activities and services to meet the identified learning outcomes and ensure that development plans are tailored to the needs of the individual whilst supporting the requirements of the organisation. This allows us to both support and grow our existing talent pool and encourage continual professional development of our staff.

There are a number of internal and arm's length quality audits which are completed by a range of managers and others to ensure that quality systems are robust and can be relied upon to support the developments at Hawthorn House:

- Regulation 45 audit
- Monthly Manager Reports
- Monthly Regulation 44 visits
- Quality audits
- Health & Safety audits

We have monthly independent visits to Hawthorn House from one independent Quality Manager (Regulation 44). All of the visits are recorded and action plans compiled to measure completion and developments. These are fed back to the manager and sent to LA's and Ofsted.

The organisation operates a quality assurance system that collates a wide variety of information from around the group, which is presented in a consistent company format, on a monthly basis. This consists of both quantifiable data, and qualitative information about service users' experiences. This enables the Board of Directors to be aware of all issues throughout all locations, both in terms of incidents that have occurred and the subsequent actions that were taken, as well as successes and achievements. As part of this process a Quality Assurance Group meets monthly to review all information. This group is attended by appropriate members of the board and operational teams, thus ensuring clarity throughout the Board of Directors with

regard to operational matters in all locations. This also gives the board the ability to highlight patterns and trends and enable them to plan for the future, thus ensuring the effective future performance of the company. As well as the monthly Quality Assurance systems there are also robust internal inspection systems in place, which feedback to relevant directors.

The effectiveness of our approach is also measured in the different multi agency forums that we participate in. For example, we provide reports for multidisciplinary reviews of progress, LAC and EHCP reviews.

Each looked after person has an annual health assessment which takes into account all aspects of the young person's medical needs. Each young person is registered with a GP and has regular dental and optical check-ups, as required, arranged in consultation with parents and referring agents. Arrangements are made as necessary for those receiving specialist medical care to pursue their course of treatment. Consent is obtained from parents / guardians for all medical treatment including first aid.

Young people will have an annual health assessment if required under the accommodation of placement. Each young person will be registered at a GP this will be either locally or remain with the family GP. In partnership with parents the home will register YP if requested at local opticians and dental services and maintain regular appointments. Arrangements are made as necessary for those receiving specialist medical care and pursue their course of treatment. Consent is obtained from parents/guardians for all medical treatment including first aid.

Positive relationships

12. The arrangements for promoting contact between young people and their family and friends.

Dependent upon the detailed provisions contained in the placement agreement agreed with the referring Education or Social Services Authority, visits by relatives and visits home are encouraged, as is regular contact by telephone, letter and e mail. Young people have access to telephones to make private calls. In addition, staff are readily available to family members for discussion and support, as necessary, on request.

The Key Worker Every young person has a dedicated key worker, who provides an essential link with families. The key worker monitors progress and works closely with the young people, multi-disciplinary teams and family on setting goals and developing appropriate support plans. Key workers co- ordinate regular telephone links and ensures that information is exchanged effectively and any questions answered. The success of this role depends on the two-way nature of trust and openness between families and key workers.

Telephone Contact

Young people are free to ring home, but generally it is families who contact the young people. Telephone calls can be arranged at regular times and particular days which fit into family routines and staff are always available for families to speak to about their relative, at any time of day or night.

Home Visits

Where possible we promote and encourage parents to spend time with their son / daughter either on site or at their home. The home provides additional resources to facilitate this; however, it must be noted that the home is not in a position to provide transport or staff support during home visits.

Online Links

The service can facilitate online links between families and young people such as e-mail and Skype



Protection of young people

13. A description of the home's approach to the monitoring and surveillance of young people.

Requirements for the use of electronic surveillance are:

1. The young person's placing authority consents to the use of the measures in question
2. It is provided for in the young person's placement plan
3. So far as is practicable the young person is informed in advance of the intention to use such measures
4. The measure is no more restrictive than necessary, having regard for the young person's privacy.

Hawthorn House recognises their duty of care towards the young people in residence within its accommodation provision. Consideration has been given towards the individual's health needs and behaviours that a young person could exhibit that may put both him at risk and others within the accommodation.

To provide a safe level of supervision throughout the night it may be necessary to provide an electronic door alarm system / beam alerting staff to the movement of the young person, i.e. leaving their bedroom(s), and or final exit doors from the building.

For properties where such systems are in use;

- The young person's placing authority shall be informed and consent obtained.
- The measure shall be identified and recorded in the young person's Individual care plan.
- The young person shall be informed or their parents/advocates of the measure and explained why it is in place and its purpose.

14. Details of the young person's homes approach to behavioural support, including information about (a) the home's approach to restraint in relation to young people; and

(b) how persons working in the home are trained in restraint and how their competence is assessed.

Every young person is entitled to develop in an environment which is conducive to learning both in the academic and life skill sense. This environment should be safe, caring, enjoyable and one in which the young person can grow towards independence.

This philosophy is realised by relating to each young person in a positive way and by meeting all aspects of the young person's needs through integration of school, home, leisure activities and involvement in the wider community.

The first step to understanding young people with SLD and autism is to have an awareness of the terms used to describe the condition and how educational, social and emotional needs are affected. Research suggests autism is a lifelong developmental disorder that affects the way a person communicates and relates to the people around them.

Hawthorn House operates to a clear code of behaviour support as part of an overall structure designed to promote a caring atmosphere. Staff are trained in Meas. This training emphasises the importance of understanding the needs of the people we support, and the use of primary, secondary and tertiary strategies. The emphasis is on de-escalation techniques, proactive approaches and finding the least restrictive means of intervention to support behaviour, avoiding the use of physical intervention if at all possible. Meas is fully consistent with company policy in this area. Staff members' competence in physical intervention is assessed by Meas trainers who are experienced members of staff at Kisimul and who have completed the Meas Train the Trainer course. Meas is Kisimul's own training programme.

The Meas project group has been accreditation with the Restraint Reduction Network Standards 2019, as assessed by BILD (British Institute of Learning Disabilities). Positive reinforcement and specific praise are significant behavioural tools at Hawthorn House. There are clear procedures for dealing with disruptive behaviour and a range of appropriate and proportionate sanctions are available and fairly applied. All staff are aware of the company's policy and procedures for dealing with behaviours that challenge and operate principles based on knowledge of issues that may trigger episodes of behaviours that challenge in individuals, preventing and minimising the conditions for escalation. As a last resort, physical intervention can be used, if necessary, to prevent injury to self, others or serious damage to property.

The threshold for using physical intervention is met when, as a last resort a young person is going to put themselves or others at risk of serious harm or they are going to cause significant damage to property. We recognise that whilst positive behaviour support techniques are effective for most young people most of the time, physical intervention can be an act of care if it is used in the right way at the right times.

All staff are trained in understanding the needs of our young people and putting this into practice when it comes to supporting positive behaviour. We have an acceptance and understanding that our young people will struggle to cope emotionally and socially from time to time and our autism specific positive behaviour support techniques help young people to self-regulate with support from carers.

Leadership and management

15. The name and work address of;

- (a) The registered provider (including details of the company owning the young person's' home);
- (b) If nominated, the responsible individual;
- (c) If applicable, the registered manager

Registered Provider:

Name: Kisimul Group Limited

Address: Kisimul Group Limited, 61 High Street, Swinderby, Lincolnshire, LN6 9LU

Tel: 01522 453790

Website: www.kisimul.co.uk

Responsible Individual:

Name: Michaela Potheary

Address: Kisimul Group Limited, 61 High Street, Swinderby, Lincolnshire, LN6 9LU

Tel: 01522 453790

Email: Michaela.potheary@kisimul.co.uk

Deputy Head of Children's Services:

Name: Morgan Clay

Address: Kisimul Group Limited, 61 High Street, Swinderby, Lincolnshire, LN6 9LU

Tel: 07423 041561

Email: Morgan.clay@kisimul.co.uk

Hawthorn House

Registered Manager:

Name: Jason Simpson

Address: Hawthorn House, 61 High Street, Swinderby, Lincolnshire, LN6 9LU

Tel: 01522 453805

Email: jason.simpson@kisimul.co.uk

Head of School:

Name: Paul Fowler

Address: Swinderby School, 61 High Street, Swinderby, Lincolnshire, LN6 9LU

Tel: 01522 453805

Email: paul.fowler@kisimul.co.uk

Kisimul Group Limited has a management team that comprises of:

Nicola Cooper, Director of Operational and Practice Performance

Adam Henderson, Director of Corporate Support Services

Paul Routledge, Group Executive Education Lead

Claire Thorndale, Associate Director of Care Services

Michaela Potheary, Head of Children's Services

Morgan Clay, Deputy Head of Children's Services

Nicky Cooper is a qualified mental health nurse with many years' experience in mental health trusts in clinical, leadership and governance roles. After a period of portfolio working when Nicky worked as a Mental Health Act Commissioner for the CQC, carried out investigation and quality improvement work with Strategic Health Authorities, the National Patient Safety Agency and Primary Care Trusts, Nicky spent 9 years working with a large independent provider of children's and adult's mental health and social care, fostering and education, in compliance, assurance and quality improvement roles, at director level.

Adam Henderson joined Kisimul as the Managing Director in May 2021 and is now Director of Corporate Support Services. Adam has over 20 years' experience working in social care settings with children and adults with learning disabilities and autism. Having started as a support worker for Lincolnshire County Council in 2000 he worked his way up through Registered and Area Manager roles and has held senior manager and executive roles in the voluntary and private sector for the past 12 years.

Paul Routledge was appointed as Group Executive Education Lead in Sept 23 and has 27 years' experience in the SEN sector as a teacher, peripatetic service lead, Executive Headteacher and Regional Director for a national SEN provider. He was previously Asst

Director of Education within the Kisimul group, and holds MEd (Learning Disabilities), NPQH and NPQEL professional leadership qualifications.

Claire Thorndale joined Kisimul in May 2016 as a deputy manager and is now Associate Director of Care Services as of March 2025. She has previously worked for an organisation supporting individuals with learning difficulties and other complex needs for many years where she multi-site managed and opened new services. Since working for Kisimul, Claire has supported the growth of adult services and has been a registered manager, area manager, operational lead and the head of adult services. Claire has over 20 years of experience of working in social care.

Michaela Potheary joined Kisimul in August 2024 as Operations Manager Children's Swinderby and from March 2025 is Head of Care Services. She has worked in children's services for almost 15 years, starting in education and moving into children's social care in 2016. She began her career as a residential support worker and then worked her way up to registered manager for T Junction children's services in 2019 and gained experience taking over an established sexual trauma home and then went on to register a new home and support the new registered managers. Michaela then moved to Courtyard Care where she was operations manager, the region grew from 3 to 6 homes over the 18 months she was there.

Morgan Clay joined Kisimul in August 2013. Morgan started as a support worker in our adult division and worked through the roles until becoming a registered manager in 2021 before making the step into senior management in 2022. Morgan worked in the role as an area manager overseeing the Nottinghamshire region, before adding services in Lincolnshire and further down the line Cambridgeshire. In 2026, Morgan moved into the role as deputy head of care for children's services after a successful career in the adult's division.

The site has achieved a number of external Quality Marks in recognition of the high standards of care and education. The Basic skills Quality mark recognises the quality of the literacy and numeracy curriculum, the innovative learning approaches and the differentiation of primary and secondary numeracy and literacy. The ASDAN approved Centre status reflects the quality of evidence as part of the curriculum offer for 14-19-year-old and the Centre of Excellence for ASDAN Provision allows the site to offer a range of nationally approved qualifications based around the development of personal, social and employability skills. In addition, the site holds the Makaton Friendly Status demonstrating the communication practice essential in helping the young people progress and achieve. The site holds the Arts mark as part of functional skills delivery and is a Duke of Edinburgh approved delivery centre.

16. Details of the experience and qualifications of staff, including any staff commissioned to provide education and health care.

Hawthorn House has a comprehensive staff training programme and there is an emphasis of providing excellent training for all the staff teams. There is a system in place which provides training facilities to ensure that there is a large, qualified staff base. As part of this we are able to ensure that unqualified staff are given training and support to enable them to gain appropriate and recognised qualifications within allocated timescales.

The home is staffed with waking staff 24 hours a day, 7 days a week, with the number of staff appropriate to the needs of the young people and/or individual contracts with placing authorities. This is as a result of assessment of the young person and in-depth paperwork supplied as well as the requirements outlined in the Statement of Special Educational Needs. The home is supported by full domestic and maintenance teams.

The care service delivery is enhanced by allocating experienced staff across all teams and by endeavouring to deploy young and more mature as well as male and female staff equally to ensure appropriate role models for the young people. A key worker system is in place to enable young people access to people who they can particularly confide in and who can advocate their needs within the home.

On completion of the six-week induction programme and once completed work booklets have been completed in knowledge base and safeguarding, care staff are enrolled and receive training for the Level 3 Diploma for Children and Young People's Workforce in Health & Social Care, with completion required within two years of employment start date. When staff, teaching and non-teaching are recruited to Hawthorn House, they receive an induction pack and undergo an induction programme to raise awareness of autism. Existing staff have undergone professional development in a range of autism specific areas.

All staff undertake a training and development programme appropriate to their roles and responsibilities. They also undergo professional development and review scheme annually, when development needs in relation to autism can be identified and addressed.

In line with Quality Standards all residential support workers receive training in Children & Young People's Workforce Diploma this is a recognised and accredited qualification completed at level 3 status. The Deputy Manager are working towards the level 5 in leadership and management in Health and Social Care.

The Diploma and NVQ are conditions of employment for care staff, with timescales stated within those conditions.

There is a training plan and training matrix held within the home to ensure that all staff work towards the expected standards within the home.

Maintenance, ancillary and domestic staff are invited by the training officer to courses appropriate to their needs, for instance, First Aid, Basic Food Hygiene Health and Safety and Safeguarding.

17. Details of the management and staffing structure of the home, including arrangements for the professional supervision of staff, including staff that provide education or health care.

It is the policy of Kisimul Group to carry out regular feedback / support / and developmental sessions with every member of staff in the form of 1:1, group and team supervisions, individual and team training sessions and individual performance development reviews (PDRs) / Appraisals.

All staff have regular, individual supervision sessions with their manager, during which a range of issues is discussed concerning every aspect of their current role, training needs and future development. Opportunities exist within these sessions to discuss any areas where staff or managers may feel that particular support is required.


- The Manager has regular supervision with the Operations Manager
- The Deputy Manager's / Night Team Leader has regular supervisions with the Deputy Manager (Level 3) or Registered Manager
- Senior Life Practitioners will have supervision sessions with the Deputy Manager no less than one session per two months.
- All Life Practitioners will have regular supervision sessions not less than one session per two months and new employees more frequently. Diploma observations of practice in the workplace will form an integral part of the supervision process.

A PDR (Personal Development Review) is carried out annually and evidence from this is gathered through supervisions and feedback from line managers based on work performance. PDRs should be completed annually following successful completion of an initial six-month probationary period within the Kisimul Group employment. PDRs will be completed using the appropriate documents.

Each staff member has a personal development plan that deals with their individual training and career development needs. Hawthorn House has a dedicated training officer and is committed to staff development and diploma accreditation.

The overall day to day running of Hawthorn House is the responsibility of Registered Manager. The Head Teacher is responsible for Education.

Hawthorn House Home Structure

Quality Business Partner	Amanda Collins	
Head Teacher	Paul Fowler	
Head of Children's Services	Michaela Potheary	
Registered Manager	Jason Simpson	
Deputy Manager	Anthony Jordan	
Deputy Manager	Dave Wakenshaw	
Senior Life Practitioner	Maryanne Bentley	
Senior Life Practitioner	Vicky White	
Night Team Leader	Position Vacant	
Night Team Leader	Katie Moore	

18. If the staff are all of one sex, or mainly of one sex, a description of how the home promotes appropriate role models of both sexes.

At Hawthorn House we have a wealth of experience within the staff teams. We believe that a diverse staff group enables the young people's needs to be facilitated. There is a balance of both male and female staff within the teams, and this gives the young people the opportunity to build positive relationships with both sexes

Care planning

19. Any criteria used for the admission of young people to the home, including any policies and procedures for emergency admission

Admission criteria are based on matching young persons referred as closely as possible to the particular described in section 8 above, to ensure the compatibility of the group as a whole and to ensure that the home's particular expertise is utilised appropriately to meet the needs of those most able to benefit. All referrals for admission are assessed by the homes on the basis of detailed information provided by the referring authority and other agencies as appropriate. A visit to the school/ current provision will be arranged for all prospective new young people, prior to confirmation of the offer of an assessment. In some circumstances a home visit may also be made. All offers of a place are subject to confirmation, in advance, of agreement to the appropriate levels of funding. Admissions are subject to review after six weeks and after 12 weeks an MDT meeting will take place to complete the assessment period.

The service is unable to respond to requests for emergency admissions, although the above process will be followed as rapidly as possible in cases of urgency.

Criteria for Admission

Aged 8-19 years.

Male & Female.

Total of up to 6 places

or young people with severe to moderate learning difficulties and associated complex needs.

20. COVID 19 policy and procedure

We will continue to review our practises to ensure that we continue to reduce the risk to the young people in our care as much as we possibly can.

